

# How to access help if you are homeless across Australia

If you have no place to go or live tonight, tomorrow or in a few days, see the info below to see how you connect to a homeless service in your state or territory.

Remember to tell them what you need, accommodation, share house, belongings, clothes, mental health legal etc.

## Tasmania

**Housing Connect** is the place to go for information on housing in Tasmania. Housing Connect can help you find emergency accommodation to long term accommodation.

You can call Housing Connect for free on **1800 800 588** anytime.

If you would prefer to speak to someone face to face, then Housing Connect also have offices across Tasmania in Hobart, Rosny, Launceston, Devonport, Burnie, Queenstown and Smithton. For more information, and for office addresses, visit <http://www.dhhs.tas.gov.au/housingconnect>

## Western Australia

**Crisis Care:** 9223 1111 (after hours) or free call **1800 199 008**

**Homeless Advisory Services:** **1800 065 892** (during office hours 8am-5pm)

**EntryPoint Perth:** **1800 124 684** or **6496 0001** (office)

Web address is [www.entrypointperth.com.au](http://www.entrypointperth.com.au)

## New South Wales

**Link2home:** **1800 152 152**

There is no cost. They will assess your situation then call services/providers for you/or pass on local information.

Link2home is a single statewide information and referral service to assist homeless people and those at risk of homelessness. The telephone service is available 24 hours a day, 7 days a week, every day of the year to provide information, assessment and referrals to homelessness services across NSW.

## South Australia

**Homelessness Gateway:** Free call **1800 003 308** from a landline, any age, 24 hours, 7 days

**Youth Gateway:** Free call **1800 807 364** 12-25 years of age

**Domestic & Aboriginal Violence Gateway:** Free call **1800 800 098**

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## Victoria

**Opening Doors** is a 24-hour statewide toll free number on **1800 825 955** that connects you with a housing and support worker.

The 1800 number will direct your call to a service closest to you, or if the call is outside business hours, it will be directed to Salvation Army Crisis Services.

## Queensland

**Homeless Hotline** is a service that can help you by providing information about housing, advice and support and practical assistance such as where to get meals, showers and clothing.

Available 24 hours, 7 days a week. Phone **1800 474 753** or TTY **1800 010 222**.

Should you have any questions please do not hesitate to contact me on 07 3511 6846. In addition could you please reply to this email so I know that this request for an update has been received.

## Northern Territory

**Shelter Me** provides a directory of homeless services for the NT, and contains a comprehensive guide to services in all areas of the NT <http://www.shelterme.org.au/>

## ACT

**OneLink** provides information and easy access to a wide range of support services in the ACT, including housing options and emergency accommodation. OneLink can provide information about public housing, community housing, private rental and other options. OneLink operates Monday to Friday from 8am to 6pm.

Phone: **1800 176 468**

Email: [info@onelink.org.au](mailto:info@onelink.org.au)

Website: <http://www.onelink.org.au/>